

www.newboldsurgery.co.uk

NEWBOLD SURGERY NEWSLETTER



September 2012



Welcome to the seventh edition of the Newbold Surgery Newsletter which will be issued quarterly.

The Newsletter will provide relevant information throughout the year for all our patients.

Staff News

Newbold Surgery has for the last few years been a Training Practice where by GP Registrars are required to complete 20 months of training within a General Practice setting over a 3 year period. The rest of this time is spent working within a hospital setting.

As part of Registrar training some consultations are occasionally recorded. When this occurs consent is obtained on an individual basis with each patient. The consultation once recorded will only be seen by the Registrar and his/her GP Trainer and will be kept as highly confidential. If you do not wish for your consultation to be recorded please inform the reception staff. You are under no obligation whatsoever to participate. The GP Trainers based at our Practice are Dr M A Bradley, Dr R D Barron and Dr S K Barron.

We would like to welcome to the Surgery four new GP Registrars, Dr R Gabandi, Dr I Hasan, Dr S Hitchin and Dr T Hudson. We also welcome back Dr A Yazdani who returns to us as our new salaried GP.

**IT'S THE FLU SEASON
VACCINATION'S ARE NOW AVAILABLE
PLEASE ASK AT RECEPTION**



**The next Patient Participation Group (PPG) meeting will take place on
Thursday 18th October 2012
At 6.30 pm in the surgery waiting room - All Welcome.**

Patient Participation Group (PPG)

The Patient Participation Group is a selection of patients and practice staff who meet at regular intervals to decide ways of making a positive contribution to the services and facilities offered by the practice to our patient population. If you would like to be part of this Group please contact PPG Secretary Sue Jenkinson on 01246 273185 or email suejenkinson163@btinternet.com

The Patient Participation Group has been meeting regularly once a month here at the surgery since November 2011. The Group is proving to be a great success.

A copy of the minutes of each meeting are available to our patients and can also be found on the surgery website www.newboldsurgery.co.uk

A HUGE THANK YOU

The surgery would like to say a huge thank you to everyone involved with the smooth running of our "Over 65 Flu Clinic" on Wednesday 26th September 2012, At The Hall on The Green. The clinic was a great success and positively received by everyone. Special thanks go to Derbyshire Police and Fire Services, The Alzheimer's Society, Derbyshire Community Transport, the members of the PPG and all the volunteers who gave their time to help on the day, to our cake baking volunteers and to Mrs Falconer for her knitting skills. Proceeds from the cake and book stall, refreshments and the hand knitted animals and dolls raised over £250. Thank you to all our patients who supported us.

Up-grade of Surgery Waiting Room One of the issues raised at the meetings and via the recent patient survey and Newsletter suggestion box (situated at Reception) was the need for a re-vamp of the waiting room. As you will see this has started to take place and over the next few weeks should continue to take shape with new seating arriving soon, blinds, carpets, lighting, privacy screen, children's play area and information and leaflet area.

One of the major changes in the Waiting Area is our new screen/patient call system for which the PPG has had very favourable feedback about although a few people have commented otherwise. We had to change from the previous system which everyone found unsatisfactory. All systems now have to be Disability Discrimination Act compliant which means that they must be able to be seen or heard by all our patients, many of whom have visual or hearing impairment. That is why we must have a large screen which displays names and speaks them clearly. It is also an opportunity to display health information, as well as making conversations at the reception desk less audible and more confidential. Once all of the improvements to the waiting room are complete, we are sure that everyone will benefit from a much more pleasant place.

Thank you for your patience during this upgrade which is to be funded through the Practice Maintenance Budget and fundraising.

Infection Control Due to infection control we are limited to what children's toys, books and magazines we can provide in the waiting area. When attending surgery we ask that patient's bring their own books and magazines.

Fundraising The PPG agreed to raise funds for the surgery after agreeing that patients have a partnership with it, meaning that they should try to contribute a little to their healthcare instead of expecting the surgery to provide everything, and that by fund-raising and making a donation, patients can enable the surgery to buy things of better quality or extras which help towards patient care and a better experience. When finished, the waiting room is a good example of this. We all knew it was ready for renovation, a very expensive project, and hopefully we will be able to donate towards this.

Surgery Logo The Patient Group is on a mission to find a new Surgery Logo. Members of the Group have approached two local schools to involve them in a drawing competition to design a logo for us, the winner will be announced in the next few months.

PPG Visit to "behind the scenes at the surgery" Members of the group have been invited to spend time in surgery behind the scenes to give them an insight into how the surgery works. This will help in giving them greater knowledge to be able to make decisions on the Practice and patient's behalf. Each member will sign a confidentiality disclaimer before their visit.

Don't have time to attend the PPG meeting Would you like to have your say about the services provided at Newbold Surgery but don't have the time to come to our meetings? Then you may like to join our Virtual Patient Group and help us shape the future. Please log on to the Surgery Website www.newboldsurgery.co.uk to download a form.

PPG Meeting Agenda Any relevant suggestions made by patients (ie via the Newsletter Suggestion Box on Reception) are passed to the PPG Secretary for discussion at the next meeting and will be reported on in our next Newsletter.

Suggestions received this quarter from patients included:-

1. Improving the entrance/exit to the car park, too narrow, difficult to see with foliage. – Foliage to be cut right back for easier vision of road.
2. The need for a bike rack on the car park. – under discussion by the PPG.
3. Why has the sanitizer in the porch not been mended? - This has now been done.
4. A suggestion of a plaque dedicated to Dr Elmore – This was felt to be a great idea by the PPG.
5. A clock for the Waiting Room – A wall clock is in the process of being bought for the waiting room.
6. A suggestion of having 3 disabled parking spaces and a sign to inform disabled drivers to display their blue badges – this is under discussion.

Summary Care Record

Many of you will have already received a letter regarding the Summary Care Record. The NHS in England are changing the way they store and manage your health records.

Today, records are kept in all the places where you receive care. These places can usually only share information from your records by letter, email, fax or phone. At times, this can slow down treatment and sometimes information can be hard to access.

By making more health records electronic, there will be quicker ways to get important information to NHS healthcare staff treating you, including in an emergency.

The Summary Care Record is an electronic record which will give healthcare staff faster, easier access to essential information about you, to help provide you with safe treatment when you need care in an emergency (via A&E) or when your GP practice is closed (GP Out of Hours Service) or when being seen as a Temporary Resident by a GP whilst on holiday etc.

Information to be held on the Summary as standard will include only Medication, Sensitivities, Allergies and Adverse Reactions. However you may want to include other important information on your Summary Care Record which you might think would be helpful in an Emergency Situation, this additional information will only be shared at your express consent.

Patients are also able to opt out of sharing their medical information in this way but will need to complete an "opt-out" form. These are available from Reception. Anyone deciding to opt-out can change their mind at any time.

Kind Donation

The Surgery would like to thank one of our patients Mr Geoffrey Barnes for the kind donation in memory of his late wife Shirley. The money will be used for equipment to improve facilities for patient care and is much appreciated.

Medical Forms/Reports and Private Letter Charges

From 1st December 2011 all payments for medical forms, reports and private letters etc will be charged in advance. Forms, reports and private letters will not be completed until payment is received. Please allow one week for completion from the date of payment.

Practice Website The surgery now has a new Practice Website for further details please go to www.newboldsurgery.co.uk

Are you interested in trying something different and keeping fit at the same time

Why not try Volleyball !

Chesterfield Cobras Volleyball Club is looking for new team members. As the summer season approaches grass and "beach" volleyball will be starting soon and is a fun activity that all the family can get involved in and play. Chesterfield Cobras meet at The Queens Park Sports Centre in Chesterfield. Match nights – Monday 8.30 pm – 10.30 pm and Training Nights at Stand Road Park Monday & Wednesday evenings 6:30pm till late. For further information please visit their website www.chesterfieldcobras.co.uk or contact Kev Tann, Chairman and Head Coach by email chesterfieldcobrasvc@googlemail.com

Yoga Classes

Stretch, tone, limber and strengthen your body. Improve your flexibility and overall fitness, reduce stress and relax.

Gentle Exercise Classes, Friday Mornings 10am – 11.30 am.

Hall On The Green, Ulverston Road, Newbold.

For further information telephone Helen (BWY Teacher) 01246 556476

Nearly New Sale – Chesterfield National Childbirth Trust

Baby, Toddler and Children's toys, clothing, maternity, nursery items and equipment.

Saturday 6th October 2012, 10 am – 12 noon at The Annunciation Parish Centre, Queen Street, Chesterfield, S40 4SF. £1.00 admission refreshment included.

Ashgate Hospice Fundraising Events 2012

Well done to everyone who has taken part in the Ashgate Hospice fundraising events this year

For more information on future events contact – www.ashgatehospice.org or tel 01246 567250

Or email emily.evans@ashgatehospice.nhs.uk

Tissington Trail Half Marathon – Personal Challenge

We wish "Good Luck" to Drs Sally Hall, Wendy Shaw, Lorrain Wooster, Celia Allmand, Charlotte O'brien and Rob Barron who will be running the Tissington Trail Half Marathon on 7th October!

British Heart Foundation – Peak District Mountain Bike Challenge

Hope Valley, Derbyshire, 29th September 2012 – Choice of four challenging off road mountain bike routes. Register today at bhf.org.uk/peakmountainbike or call 0800 169 3672 or email northwestwales@bhf.org.uk

Littlemoor Gospel Chapel, Dunston Lane – Harvest Thanksgiving Service

Sunday October 7th at 5pm - Guest Speaker and Musical Items followed by a Harvest Buffet Supper (No Charge). All welcome. The chapel will be open Saturday morning from 10 am to 12 noon to receive gifts for "Caring for Life Rehabilitation Centre".

Chesterfield Community Transport – Dial a Bus

Do you have difficulty in getting to the shops? Chesterfield Community Transport provides an accessible transport service from your door to the shops and carry your shopping to your door on the return journey. This service costs £2.00 for a return journey with a Gold Card. Please phone 01773 746652 and speak to our friendly team to find out when this service is in your area.

Alzheimer's Society

Information, advice, support, a hot drink and a chat. Chesterfield Dementia Café and Drop In held monthly at The Saints Parish Centre, St Mary's Gate, Chesterfield Tel 01246/223366 for further support and advice or Email derbyshirenorth@alzheimers.org.uk

Up to date patient contact details

We ask that patients inform the practice as soon as possible regarding any changes to their contact details, including address and daytime telephone number (home and mobile).

Al-Anon Family Groups

Providing support to anyone whose life is, or has been, affected by someone else's drinking. Al-Anon believe alcoholism affects the whole family, not just the drinker. They are an international organisation with over 800 support groups in the UK and Ireland. Al-Anon is a fellowship of relatives and friends of alcoholics who share their experiences in order to solve their common problems.

Within South Yorkshire and North East Derbyshire they currently have nine meetings where families can find help and support, covering Barnsley, Rotherham, Doncaster, Sheffield and Chesterfield. Alateen (a part of Al-Anon) helps young people (over the age of 12 but under the age of 18) affected by someone's drinking. There are Alateen meetings in Sheffield. If you have any questions, or would be interested in attending a meeting please telephone 0207 403 0888 for details of local meetings. Or visit the website at www.al-anon.org.uk

Prescriptions

Prescriptions can now be ordered by email as well as in person at the surgery. Please send prescription requests by email to prescription.newboldsurgery@nhs.net. Please allow 48 hours before collection. Local chemists will also collect and dispense your prescriptions. Please contact your local chemist direct for further information.

Dents Pharmacy (next door to the Surgery)

Prescription Collection and Delivery Service – There are still available places to sign up for this service if you have trouble collecting your prescription. Please contact Dents Pharmacy directly for further information about this service on 01246 232546.

Free Medicine Use Review Service – Dents are now offering a specific service to improve patient's understanding of their medications, help identify any problematic side effects and propose solutions, improve patient compliance in taking their medicine and improve the clinical and cost effectiveness of medicines helping to reduce medicine wastage and encourage patients to only order the medicines they require.

The Service can also help patients who have difficulty taking their medicines out of their containers, or assist in any difficulties patients may have in fitting their doses within their normal daily activity.

For further information and advice on this service please contact Dents Pharmacy on 01246 232546.

Travelling abroad?

If you are planning a trip abroad for a holiday or business, you may need vaccinations to protect you from travel related diseases. Please complete a surgery travel form and book a telephone consultation with the Practice Nurse as soon as possible. Please allow at least 6 weeks before you travel so you are fully protected.

Pneumococcal Campaign

Pneumococcal vaccination invitations will be going out to all eligible patients over the next few weeks. Please book your appointment on receiving your letter. The Pneumococcal Vaccination is a one off vaccination and normally only has to be given once not annually.

Appointments

Did you know you can book appointments up to four weeks in advance and phlebotomy appointments up to six weeks in advance?

A range of accessible appointments are available at the surgery, some are available to book on the day, some up to a week in advance and others up to a month in advance. If it is a medical emergency we will always see patients on the day. We also have two late night clinics on a Tuesday and a Wednesday which run from 6.30 pm and can be booked up to a month in advance.

Important Appointment information

PLEASE REMEMBER TO CANCEL ANY APPOINTMENTS, EITHER HERE AT THE SURGERY OR AT THE HOSPITAL THAT YOU NO LONGER REQUIRE, THERE WILL ALWAYS BE SOMEONE ELSE THAT WILL NEED IT.



95% Of our patients attend their appointments and turn up on time or cancel if they are unable to attend.



Suffering but not an emergency?

For NHS health advice 24 hours a day telephone NHS 111 or visit the NHS Choices Website for details regarding minor illnesses on www.nhs.uk

NHS 111 Service - This telephone number will replace NHS Direct on 1st September 2012



This new service is being advertised as 'when it is less urgent than 999'. The Chesterfield area has been chosen to pilot the service which will be provided by Derbyshire Health United (DHU) who are the area's current 'out of hours' provider. Because they are locally based, DHU have very good links with and an understanding of primary care in this area. 111 will be available to any one living in the area that has a dialing code of 01246 or is picked up by a mobile telephone mast in that area. The number will be available 24hours, seven days a week 365 days a year and will be a free call. Calls to the 111 number will be answered by call handlers who will follow a protocol dependent on the caller's answers and will act accordingly. For example, this maybe to dispatch an ambulance directly or sign post to another service or advise patients to call their own GP.

See or speak to a Doctor of your choice

Where possible all our patients are able to see or speak to a Doctor of their choice even if it is not your registered doctor, however our GPs only have a limited number of appointments and telephone consultations each day. Please request your doctor of choice when booking your appointment, if they are not available you will be offered an appointment with another GP. If you would like to speak to a doctor over the telephone please contact the surgery before 11.45 am, if your doctor of choice is fully booked or not in that day you will be offered a telephone consultation with another GP. If you prefer you can request a telephone consultation with the GP of your choice when they are next in surgery.

A Message from the District Nursing Team

If you need to contact a District Nurse please telephone 01246 / 277381 – please be aware the District Nursing Team Office is only manned at certain times throughout the day. Please ring at 8.30 am, 1.00 pm or 4.00 pm. The District Nurses are out of the office during the other times of the day visiting patients. If you need to telephone at any other time please leave a message with our admin team.

Minor Dressings

Our New Practice Treatment Room Nurse Dawn Reynolds is now able to deal with minor dressings therefore any minor dressings need to be booked with Nurse Reynolds rather than with the District Nursing Team. If you are unsure when booking your appointment please ask the receptionist.

Pneumococcal Campaign

Pneumococcal vaccination invitations will be going out to all eligible patients over the next few weeks. Please book your appointment on receiving your letter. The Pneumococcal Vaccination is a one off vaccination and normally only has to be given once not annually.

Childhood Immunisations

Childhood Immunisations are now carried out by the Practice Nurse and not the Health Visitor. Appointments are sent out from the surgery.

Bowel Screening

All patients between the ages of 60 to 74 are routinely invited for bowel screening. If you are over the age of 74 you will not be routinely invited but can make further enquires about screening by telephoning 0800 707 6060.

Aortic Aneurysm Screening

A new screening service for Aortic Aneurysms started in April for men aged 65 (older men can be screened on request). This service will cover the whole of Derbyshire and patients in the relevant category will be contacted automatically by the service in the year they turn 65. For more detailed information please see the programme website at <http://aaa.screening.nhs.uk>

Be Clear On Cancer – www.nhs.uk/lungcancer

You need to see a doctor straight away if you have any of the following symptoms:

- A cough that has lasted for 3 weeks or more.
- Coughing up blood.
- Breathlessness.
- Repeated chest infections.

Of course in the vast majority of cases it won't be serious, but if there is something wrong, finding it early means it's more likely to be treatable, so tell your doctor.

Text Reminders The surgery is considering sending reminders to patients via text message. If you DO NOT wish to receive text messages from the surgery please inform a member of staff

Blue Badge The Surgery no longer offer services with help in applying for a Blue Badge. For further information or to obtain an application form please telephone Derbyshire County Council (Matlock) on 08456 058 058.

Citizen's Advice All our patients can now have access to our in-house Citizen's Advice Counsellor, David Glossop. He is available by appointment on Thursday afternoons to discuss benefits, debt counselling, consumer issues, housing, employment or any other issues. Please book at Surgery Reception.

Patient's Suggestions We always endeavor to improve the service to our patients and would appreciate any suggestions you may have.

Patient Contributions to the Practice Newsletter Patients are invited to make contributions to the surgery newsletter. If you have anything you would like to contribute that will be of interest to other patients and our surgery community please put in writing and post in the Newsletter contribution box at reception.

Things you may wish to include are community events or suggest items you would like to see in the newsletter. At the discretion of the Practice Manager we will certainly try to include these items for you.

Chesterfield Time Bank

Timebanking builds on people's strengths and recognises that everyone in a community has something to offer, including those often defined as disadvantaged or vulnerable. Timebanking is a way of linking local people who can then share their time and skills. Participants "deposit" their time by giving practical help and support to others and are able to "withdraw" their time when they need something done themselves. Everyone's time is valued equally, so one hour of time earns one time credit and an exchange takes place without the need for money. For more information on this scheme please telephone 01246/204418 or email ctimebank@tiscali.co.uk

Pregnant Ladies - REMEMBER TO BOOK YOUR FLU VACCINATION!!!

Health in Pregnancy Grant - This has now been stopped by the Government and you are no longer able to claim this.

Child Trust Fund – From January 2011 the Government proposed to stop issuing any new vouchers for this tax free savings/investment scheme which has been available to all children born since September 2002. Existing CTF Accounts will continue to operate just as they do now until your child reaches 18, the only difference being, if and when legislation is passed, your child won't be entitled to any further contributions from the Government.

Child Benefit – Once your baby arrives, if you are eligible, don't forget to apply for child benefit. There will be a form in the 'Bounty' pack the hospital gives you when your baby is born or you can download one to print at www.hmrc.gov.uk/childbenefit . You will need to send in your baby's birth certificate with the form. This cannot be applied for online or by phone. Child Benefit payments will only be back-dated three months after the Government gets your application.

Tax Credits – To see if you are eligible to claim please call the tax credit helpline on 0845 300 3900. Even if you think you earn too much it is still worth enquiring.

Car Parking

As many of you are aware our car park and the road outside the surgery can sometimes be rather busy as the Practice deals with such a large volume of patients. The car park over the road at The Littlemoor Shopping Centre is always available for use when visiting the surgery if our own car park is full. This will also help to ease congestion around the surgery entrance/exit. Please do not park on the pavement opposite the surgery entrance/exit, parking tickets have been issued to some people. We also ask that you do not park in the disabled bays unless you are displaying a Blue Badge.

Access for GPs in an Emergency

Please only park to the right hand side of the surgery car park when entering (the same side as the chemist) as the GP parking area is to the left hand side and may need to be accessed in an emergency. Please also leave clear the area in front of the surgery door to allow for emergency vehicles. Thank you.

Care Quality Commission (CQC)
GP Registration and Compliance 2012/2013
STAFF AND PATIENT INFORMATION

GP Practice Registration with the Care Quality Commission

The [Care Quality Commission](http://www.cqc.org.uk) (CQC) regulates all health and adult social care services in England, including those provided by the NHS, local authorities, private companies or voluntary organisations.

The CQC makes sure that essential standards of quality and safety are being met where care is provided, from hospitals to private care homes. It has a wide range of enforcement powers to take action on behalf of people who use services if services are unacceptably poor.

The CQC's aim is to make sure that better care is provided for everyone, whether in hospital, in care homes, in people's own homes or elsewhere.

From April 2013 the above regulation will extend to GP practices. This is why our practice is busy reviewing the various components of the service that we provide in order to ensure that we meet the essential standards identified by the CQC.

We feel confident that we currently achieve this, but we do not want to be complacent. This is why we are working with colleagues to ensure that, when we submit our registration documents later this year, we can be certain that we meet these standards. If we feel that we are not currently meeting a particular standard then we will put plans in place to achieve this in the future.

There are currently 16 essential standards which the CQC will be looking at. For information these are as follows : > *Respecting and involving people who use services* > *Consent to care and treatment* > *Care and welfare of people who use services* > *Meeting nutritional needs* > *Cooperating with other providers* > *Safeguarding people who use services from abuse* > *Cleanliness and infection control* > *Management of medicines* > *Safety and suitability of premises* > *Safety, availability and suitability of equipment* > *Requirements relating to workers* > *Staffing* > *Supporting workers* > *Assessing and monitoring the quality of service provision* > *Complaints* > *Records*

The CQC stresses that is very much a transitional phase for GP practices and recognises that this process, previously applied to much larger organisations, will require some bedding in.

If you would like to find out more please visit the CQC website at : <http://www.cqc.org.uk/>

This Quarter's Puzzle
Here is a Word Search to have a go at.

Word Search Puzzle : Jobs

E	T	C	D	I	V	E	R	N	D	I	V	F	T	C	O	A	C	H
C	S	A	T	T	R	E	M	R	A	F	B	I	C	E	B	J	U	D
O	I	T	E	S	E	H	T	F	R	M	A	S	E	G	A	R	T	O
A	T	E	C	A	I	R	I	C	E	D	R	H	T	D	L	E	M	F
C	N	R	O	V	E	G	O	A	M	H	E	E	I	U	L	C	T	T
O	E	E	C	P	R	M	O	I	R	A	C	R	H	J	E	N	N	S
A	D	R	X	O	P	R	R	L	D	O	A	O	C	S	R	A	A	I
R	T	E	R	O	A	A	E	H	O	R	T	T	R	A	I	D	T	G
E	R	S	S	E	L	S	U	M	M	I	D	C	A	R	N	F	L	O
E	T	E	I	R	K	N	T	Y	O	R	S	A	E	R	A	T	U	L
N	R	S	E	M	T	O	S	G	E	N	E	E	O	R	S	H	S	O
I	A	S	I	E	O	M	R	T	U	N	O	T	H	I	I	J	N	I
G	J	G	R	T	O	N	H	B	A	A	C	R	G	T	E	D	O	D
N	E	O	E	T	R	G	O	I	O	O	R	O	T	W	S	E	C	R
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A	I	U	O	F	T	E	V	O	E	O	T	L	N	T	A	R	N	C
E	C	D	T	A	M	O	L	P	I	D	E	R	E	K	N	A	B	A
A	I	R	F	O	R	C	E	B	A	R	C	H	E	M	I	S	T	C
M	I	R	C	C	O	M	H	F	I	R	E	M	A	N	E	E	N	G

Word Search
Puzzle Clues:

- Actor
- Admiral
- Agent
- Airforce
- Anesthesiologist
- Architect
- Army
- Artist
- Astronomer
- Ballerina
- Banker
- Biologist
- Broker
- Cardiologist
- Caterer
- Chef
- Chemist
- Coach
- Coastguard
- Comedian
- Composer
- Consultant
- Customs
- Dancer
- Dentist
- Diplomat
- Director
- Diver
- Doctor
- Economist
- Engineer
- Expert
- Farmer
- Fighter
- Fireman
- Fisherman
- Guard
- Headhunter
- Jeweler
- Judge

Care and Support Useful Numbers

Alzheimer's Society (Chesterfield) - 01246 223366

Carers Association - 01246 222373

Citizens Advice - 01246 209164

Complaints Ombudsman - Parliamentary and Health Service Ombudsman - 0345 015 4033

Emergency Contraception Service - Newbold Surgery 01246 277381
Sexual Health Clinic, Wheatbridge – 01246 235792

PALS - Patient Advice and Liaison Service - 01246 514067

Samaritans - 01246 270000

Social Services (Chesterfield) – 08456 058058

Health Visitor (previously based at Newbold Surgery) - 01246 261986

Hospitals

Chesterfield & North Derbyshire Royal Hospital – 01246 277271

Northern General Hospital – 01142 434343

Royal Hallamshire Hospital – 01142 711900

Sheffield Children's Hospital – 01142 717000

Walton Hospital – 01246 515151

Weston Park Hospital – 0114 226 5000

REMEMBER YOUR FLU JAB BOOK NOW!!!!!!



Word Search Puzzle Solution

